

SUPER GEN LANKA ENGINEERING SERVICES (PVT) LTD

service & repair maintenance of generators

COMPANY PROFILE

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ABOUT US

Super Gen Lankan is an energetic young company established in 2011 under the business names ordinance (Cap:149) incorporated by the business name statue No 4 of 1990 & reestablish incorporated as a Private company with Limited Liability having complied with the requirements of the companies Act No. 7 of 2007on 16th of March 2019. Our main focus is distributing generators all over the Sri Lanka and in additionally we are providing generator maintenance service throughout the country. We are operating with the intention of providing quality product and quality service to our customer at our best.

Since 2011 Supper Gen has been supplying clients with viable solutions for all core and backup power needs. We supply, maintain and even custom fit generators for government corporation, oil and gas refining, telecommunication companies and many more Super Gen supplies the means to keep these valuable services going full speed so daily operations don't slow down. Therefore we always operate with the mission of minimizing the break down.

CORPORATE INFORMATION

Company	: Super Gen Lanka Engineering Services (Pvt) Ltd
Operating Address	: No. 123, Hedigama road, Piliyandala
Telephone	: +94 114 34 64 74
Hot Line	: +94 72 222 5541 , +94 77 522 5541 , +9475 222 5541
Fax	: +94 114 33 94 31
E-mail	: info@supergenlanka.com
Web	: www.supergenlanka.com
Managing Director	: Mr. Chinthaka Karunanayake
Company Register No.	: PV 00209868
Date of Incorporation	: 12/08/2011
Banker	: Seylan Bank PLC Sampath Bank PLC
Auditors	: L. H. Sudath Wimalaratne (Fellow Member of the Chartered Accountants of Sri Lanka , License # 1933)



" SUPER GEN LANKA ENGINEERING SERVICE IS MANAGED BY QUALIFIED & EXPERIENCED PERSONNEL AND CARRY ON THE BUSINESS "

Technical Service Providing Buying and Selling Generators Generator repairs and maintenance Commissioning and Testing Power cabling, Fuel systems and extended exhaust systems. Sound attenuated Generator rooms as per local regulations. Synchronizing panels and Transfer Panels. Hiring & renting generator. 24/7 Emergency Callout and Repair Service Service Contracts Genuine Parts Stocking and Sales Onsite Service and Repair

OBJECTIVES

We are mainly targeting to minimize the Brake downs and repair the generators of our clients by carrying out proper and good preventive maintenance according to requirements. Also we give condition report and proper requirement report to the clients with first inspection. We are most popular with our customers due to customer care service and providing our first priority to the clients 24/7 hrs service. Even our onsite service and repairs are per formed to the best interest our clients.

APPROACH

IS YOUR STAND-BY IN GOOD ORDER?

With virtually every organization reliant either wholly or in part on computer systems, loss of data can prove catastrophic, the result being loss of revenue, or in the case of hospitals, nursing homes and similar establishments, could even mean loss of life. Maintenance is the key to ensuring your system performs when needed to keep the critical elements functioning when the power fails. Most people just don't have the time, equipment or experience to do the job properly and at best they hopefully give the set a run now and again. Consequently when an emergency does arise, for any one of a number of faults liable to occur when the equipment is only intermittently used, the set just won't start. Yet it is a simple job, if it is in the right hands. SUPER GEN LANKA ENGINEERING SERVICE have good experience, expertise and have engineers throughout the country capable of maintaining installations of any size in any location in the Sri Lanka

BENEFITS

There are amazing benefits that can make your business more successful than ever before. With our assistance, you will be on the safe side of sudden electrical power interruptions.

IMPLEMENTATION PLAN

Should I consider a Service / Maintenance Contract?

Yes. Service contracts purchased through Super Gen Lanka assure that your emergency standby generator will always run at peak efficiency with our experiences in this business have

METHODOLOGY

Super Gen Lanka fully understands that power failure, close down and maintenance might cause several losses to the customer. Under our new service regime, we have local service agents that enable users to standardize maintenance and repair process and make it more efficient. Local service agents provide with a variety of solutions, such as: products and services, maintenance consulting and training on operation. In this way, it ameliorates operating performance and reduces maintenance costs. Super Gen Lanka has quality assurance as follows:

- Whole product technical information.
- On time delivery and timely guidance to installation and adjustments
- Regularly training for engineers and technical staff Maintenance consulting
- Creating a customer file for regular visits
- Storage of accessories and spare parts
- Life-long technical service and original spare parts



SCHEDULE

The set will be visited by our Senior Technicians every 3,4 or 6 months dependant on your specific requirements.

The set will be thoroughly tested electronically and mechanically prior to load per visit. The set will be allowed to run off load for a short cooling period, then shut down. Water, oil and battery levels will be topped up on completion of testing.

Fuel and air filters to be changed per manufacturers recommended intervals. We recommend that lead acid batteries be changed every three years. (See separate Policy Statement).

We offer a 24 hour, 365 day emergency service, with a 4 hour response time. A 'Last call' card is affixed to each machine, giving the date when it was last serviced, our emergency telephone number, and on the back, the Area Engineer and Back-up Engineers name and mobile telephone numbers.

It has been normal policy until recently to change lubricating oil and oil filters every 250 hours or every 6x months.

RESOURCES

We have most experienced qualified Engineers and Technicians with management and with our well equipped professionals in the field of power engineering. Super Gen Lanka maintains an internal spare parts department that operates at least 56 hours per week in order to expedite customer's request in a timely manner. Computerized cataloguing of coded parts, adequately maintained stock and specialized personnel, enables us to respond to customer's requests very quickly. Spares are assured for the entire economic life span of the machinery supplied

Servicing program should include two full services and two routine

Full services include following.

- Supplying and replacing fuel filter.
- Supplying and replacing oil filter.
- Supplying and changing Lubricant oil
- Checking air cleaner, cleaning as necessary. (Replace if necessary)
- Checking fan belt (adjust tension of the belt if required)
- Checking alternator belt (adjust tension of the belt if required)
- Checking for any loose bolts & nuts (tightening if necessary)
- Checking electrical wiring.
- Checking battery charging system and batteries.
- Checking insulator resistance.
- Testing automatic control system.
- Cleaning the genset/enclosure.
- Test running with available load.
- Submitting a service report.



OUR CLIENTS



Department of Labour

Associate Motor Ways (Pvt) Ltd.

University of Moratuwa

Солого Санка затноза очійшт з Серто Собре 2023

Sathosa



Alankulama Holdings

The Open University of Sri Lanka



Dialog Building Nawala

DIMO THE PERFECT PARTNER

Dimo Lanka (Pvt) Ltd. (Sub.)



Span Tower



Diana Trading (Pvt) Ltd



State Printing cooperation



OUR CLIENTS





Seylan Bank PLC



Aesthetic Resort





Ceylon Beverage Can Pvt Lts

Good Hope Property Developers (Pvt) Ltd

- -Mount Lavinia Residence
- -Beach Road Residence
- -De seram Road Residence
- -Sagara Road Residence
- -Kollupitiya 5th Lane Residence

Other Clients

-Kundanmal Group - MD Residence -Wijedasa Rajapakshe's Residence - Nawala -Singhagiri Ltd. - Colombo 10 -Family Baker - Panadura -Lanka Wine (Pvt) Ltd. - Kaluthara -RND Power Technology - Panadura -Design world (Pvt) Ltd - Madapatha -SIS Group - Kurunegala

Other Clients

-Governors Chalet (Boat House) Nuwara Eliya -Lotas Sancharakayo - Nugegoda -Finit Lanka (Pvt) Ltd - Urapola -NSC International (Pvt) Ltd. - Moratuwa -Austrin Institute - Colombo -Tea & Heard (Pvt) Ltd. -Openskies Flight Training -Korean Spa Group - Cat 1000 KVA Over hall -Mars Engineering - Piliyandala -Future Energy (Pvt) Ltd. -Regency Teas (Pvt) Ltd. -Hadigalla Tea Factory -Raseed Farm Center (Pvt) Ltd.- Gampola -Hana Farms (Pvt) Ltd. -Lanka Aluminum (Pvt) Ltd. - Ja Ela Chemenex PLC -Premadasa Jewelry - Kandy



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